

Heritage Care at Home Ltd

Risk Taking Policy

Policy reviewed and valid from: 01/01/20



Purpose

To support the independent ability of Heritage Care at Home Ltd customers to take responsible risk.

Scope

All Heritage Care at Home Ltd Customers

Policy

Heritage Care at Home Ltd staff will be trained and coached to understand that there is a delicate and difficult balance between Customers' self-determination in risk taking, and the responsibility of carers to protect Heritage care at Home Ltd Customers' from self-harm or from unintentionally harming others. Specific attention will be focused on Customers who may not be able to make informed decisions, for instance because of communication difficulties.

Heritage Care at Home Ltd Customers will be provided with information about opportunities available to them, and the risks attendant on those opportunities and will be supported to take an informed decision and manage the risks wherever possible.

Before commencement of service Heritage Care at Home Ltd will carry out assessments which will seek to identify opportunities and risks with respect to the individual Customers and examine and identify risk management strategies in full consultation of the Customer. The risk management strategies will be recorded in the Heritage care at Home Ltd Customers' care plan. It will form a consistent part of the overall service and will be re-examined regularly. By this process of integration, the views of the Customer, principle carer, family members and professional advisors will be fully taken into account, as part of the participative Heritage Care at Home Ltd Customer planning process. Attention is drawn to the Heritage Care at Home Ltd Missing Customer Policy and Procedure.

Procedure

The following checklist of issues forms the basis of risk management assessment. Each issue will be discussed in detail and those discussions will be recorded and will determine the way in which Heritage care at Home Ltd aims to undertake to meet the Customers own wishes about their lifestyle:

- Privacy and use of rooms and bedrooms.
- Going out alone.
- Visitors, and visiting outside the home.
- Attendance at clubs and centres.
- Going to church and other external activities.
- Engaging in leisure and recreational pursuits.
- Carrying identification.
- Restricted areas in the home, such as kitchen or outbuildings.
- Bathing.
- Degree of independence.